

# FAIRVIEW SCHOOL DISTRICT

SECTION: COMMUNITY

TITLE: PUBLIC COMPLAINTS

ADOPTED: June 20, 1994

REVISED: May 20, 1996

	<p style="text-align: center;">906. PUBLIC COMPLAINTS</p> <p>1. Purpose Any resident or community group shall have the right to present a request, suggestion or complaint concerning district personnel, the program, curriculum, facility or the operations of the district. At the same time, the Board has a duty to protect its staff from unnecessary harassment. It is the intent of this policy to provide a fair and impartial manner for seeking appropriate remedies.</p> <p>2. Guidelines Suggestions or recommendations from the staff, community member or parent can be brought to the attention of the Board and Superintendent. Suggestions and recommendations properly made will be reported to the appropriate subcommittee of the Board.</p> <p>Concerns and/or complaints brought to the attention of central office personnel by staff, community members or parents regarding personnel, curriculum, programs, facility, or services, should be directed to the building principal or supervisor where such employees' programs and services are assigned or carried out. Complaints on school administrators would be directed to the Office of the Superintendent.</p> <p>Board members who receive concerns and/or complaints from staff, community members or parents regarding personnel, programs, curriculum, or services shall direct these individuals to make direct contact with the building principal or supervisor where such employees' programs or services are assigned or carried out. Board members should advise the Superintendent or Assistant Superintendent of said concerns.</p> <p>The Board strongly recommends and prefers that all such complaints be resolved at the lowest possible supervisory level.</p> <p>Complaints regarding personnel, programs, curriculum, and services, which have not been resolved at the principal's or supervisor's level, may be referred to the Superintendent. Complaints still unresolved may be referred to the President of the Board who, working with the Superintendent, will form a committee to investigate. That committee shall make a recommendation to the full Board which will render its determination on the complaint at a public Board meeting.</p>
--	---

	<p>This policy in no way obviates an employee's right to file a grievance as provided for in the contract.</p>
--	--